

SURGERY CHECKLIST AND CURBSIDE PROCEDURES

- **Surgery Consent:**
 - Complete online 48 hours before your appointment. Once you start, **DON'T STOP** or you will time out!
- **Pre-Surgery Instructions:**
 - Keep your pet indoors the night before surgery.
 - **Fasting:**
 - No food after midnight for pets older than 4 months.
 - Pets 4 months or younger should have a small meal until 6:00 AM on the morning of surgery. LIKE 1 small tablespoon of wet or dry food.
 - Water should be available at all times for all pets.
- **Arrival & Check-In:**
 - Please arrive on time.
 - Dog check-in time is **7:15 AM**.
 - Friendly cat check-in time is **7:30 AM**.
 - Feral cat check-in time is **8:00 AM**.
 - Leave your pets in the car while you check in.
 - Each cat should be in their **OWN CLEAN PLASTIC PET CARRIER**.
 - Check-in could take up to an hour.
- **Required Documents:**

Have you e-mailed your required documents prior to your appointment?
to oppetsrecords@gmail.com example proof of rabies, vet record or benefit card.

**ONCE YOU ARRIVE IN OUR PARKING LOT: Remain in your car,
Text your name and pets name to 716-303-3323 Await further instructions!**
- **Pick-Up Times:**
 - Dog pick-up time is **2:30 PM** (a \$20 late fee is charged if you are late).
 - **ALL** Cat pick-up time is **3:30 PM**, (a \$20 late fee is charged if you are late).
- **Appointment Changes:**
 - If you are not able to keep your appointment, please let us know as soon as possible. A 48-hour notice is required to refund your payment.
- **Discharge Instructions:**
 - Available online at <https://operationpets.org/>.
 - You will also be given written instructions. If you need verbal instructions, ask the staff for assistance.