

## SURGERY CHECKLIST AND CURBSIDE PROCEDURES

- **Surgery Consent:**
  - Complete online 48 hours before your appointment. Once you start, **DON'T STOP** or you will time out!
- **Pre-Surgery Instructions:**
  - Keep your pet indoors the night before surgery.
  - **Fasting:**
    - No food after midnight for pets older than 4 months.
    - Pets 4 months or younger should have a small meal until 6:00 AM on the morning of surgery. **LIKE** 1 tablespoon of wet or dry food.
  - Water should be available at all times for all pets.
- **Arrival & Check-In:**
  - Please arrive on time.
  - Dog check-in time is **7:15 AM**.
  - Friendly cat check-in time is **7:30 AM**.
  - Feral cat check-in time is **8:00 AM**.
  - Leave your pets in the car while you check in.
  - Each cat should be in their own clean plastic pet carrier.
  - Check-in could take up to an hour.
- **Required Documents:**

**Have you e-mailed your required documents prior to your appointment:**  
to [oppetsrecords@gmail.com](mailto:oppetsrecords@gmail.com) example proof of rabies, vet record or benefit card.

**ONCE YOU ARRIVE IN OUR PARKING LOT: Remain in your car,  
Text your name and pets name to 716-303-3323 Await further instructions!**
- **Pick-Up Times:**
  - Dog pick-up time is **2:30 PM** (a \$20 late fee is charged if you are late).
  - **ALL** Cat pick-up time is **3:30 PM, no later than 4:00 PM** (a \$20 late fee is charged if you are late).
- **Appointment Changes:**
  - If you are not able to keep your appointment, please let us know as soon as possible. A 48-hour notice is required to refund your payment.
- **Discharge Instructions:**
  - Available online at <https://operationpets.org/>.
  - You will also be given written instructions. If you need verbal instructions, ask the staff for assistance.