

## SURGERY CHECKLIST AND CURBSIDE PROCEDURES

- Surgery Consent forms should be completed online, 48 hours before your appointment once you start the online consent DON'T STOP or you will time out!!
- Keep your pet indoors the night before surgery
- No food after midnight for pets over 5 months old
- Pets 5 months or younger should have food available until 6:00 AM on the morning of surgery
- Water should be available at all times for all pets
- Please arrive on time
- Dog check-in time is 7:15 AM
- Friendly cat check-in time is 7:30 AM
- Feral cat check-in time is 8:00 AM
- Leave your pets in the car while you check-in
- Each cat should be in their own clean plastic pet carrier
- Check-in could take up to an hour
- Bring your NYS Benefits card or proof of HEAP or paystub for income verification
- Bring the paper copy of the Rabies certificate and any other vet records or email to oppetsrecords@gmail.com
- Bring the adoption paperwork for pets adopted through a Rescue organization
- Dog pick-up time is 2:30 PM (a \$20 late fee is charged if you are late)
- Cat pick-up time is 4:00 PM (a \$20 late fee is charged if you are late)
- Feral cat check- is 8:00 am and discharge is typically at 4:00 Pm (a \$20 late fee is charged if you are late)
- If you are not able to keep your appointment, please let us know as soon as possible, a 24-hour notice is required to refund your payment
- Discharge instruction are online at <a href="https://operationpets.org/">https://operationpets.org/</a>
- You will also be given written instructions. If you need verbal instructions, ask the staff for this information.

We ask you to arrive promptly for Intake and Discharge so we can expedite the curbside procedures. We appreciate your patience during this process and ask you to allow extra time when at the clinic as we are doing our best to expedite your interaction at Operation PETS. Thank you for your patronage.