

SURGERY CHECKLIST AND CURBSIDE PROCEDURES

- Surgery Consent forms should be completed online, as soon as you receive it, once you start the online consent DON'T STOP or you will time out!!
- If you own a rescue dog or cat it is possible the rescue has prepared the paperwork for you or they
 may have sent the consent form to you via your e-mail, make sure you communicate with them to
 ensure your paperwork has been completed so your intake goes smoothly. E-mail your Rabies
 certificate to: <u>oppetsrecords@gmail.com</u>, or your pets will receive a rabies vaccine the day of surgery
- Keep your pet indoors the night before surgery
- No food after midnight for pets over 5 months' old
- Pets 5 months or younger should have food available until 6:00 AM on the morning of surgery
- Water should be available at all times for all pets
- Please arrive on time- Check-in could take up to an hour
- Dog check-in time is 7:15 AM, securely leashed
- Dog pick-up time is 2:30 PM (a \$20 late fee is charged if you are late)
- Friendly cat check-in time is 7:30 AM, cat must be in a clean cat carrier
- Cat pick-up time is 4:00 PM (a \$20 late fee is charged if you are late)
- Feral cat check-in time is 8:00 AM, cat must be in traps see: <u>https://operationpets.org/feral-cats/</u>
- Feral cat discharge is typically at 4:15 PM (a \$20 late fee is charged if you are late)
- Bring your NYS Benefits card or proof of HEAP or paystub for income verification
- E-mail your rabies certificate to <u>oppetsrecords@gmail.com</u> and any other vet records, prior to your appointment or your pets will receive a rabies vaccine the day of surgery
- Discharge instructions are online at <u>https://operationpets.org/</u> You will also be given written instructions. If you need verbal instructions, ask the staff for this information

ONCE YOU ARRIVE IN OUR PARKING LOT: Remain in your car, <u>Text your name and pets name to</u> <u>716-303-3323 Await further instructions!</u>

If you are not able to keep your appointment, please let us know as soon as possible, a 48-hour notice is required to refund your payment.

We ask you to arrive promptly for Intake and Discharge so we can expedite the curbside procedures. We appreciate your patience during this process and ask you to allow extra time when at the clinic as we are doing our best to expedite your interaction at Operation PETS. Thank you for your patronage. 3/23